

Frequently Asked Questions

Accommodation

Q: What necessities do I need to bring?

- A Bathing suit and pool towel for our 100 foot pool.
- A Euro outlet Adapter: there are two types of adapters you can get and both will work here.
- Euro currency: go to your local bank and get euro for no charge. We suggest 300€-500€ for shopping, eating, and activities during the week.
- Walking shoes: If you are doing the town tours comfortable walking shoes are necessary in the hilly towns of Italy.

Q: Does every apartment have a kitchen?

Yes, every apartment has a full kitchen with a stove, fridge, etc.

Q: Is there a washing machine and a dryer?

Yes we have a washing machine with free detergent as well, but our dryer is the sun. Everything dries very quickly under the Tuscan sun.

Q: If I am renting a car, can I park it at la Dogana for the week?

Yes, there is free parking!

FAQ

Transportation

Q: What if I can't make the 4 pm shuttle at Florence airport or I want to get to La Dogana earlier?

Not to worry! The train system will be your savior.

From Rome Fiumicino airport: You will take the Leonardo express to Roma Termini (15 minutes). You will then take a train to Terontola-Cortona headed to Florence (1.5 hour). From there you are minutes away from La Dogana where a shuttle or taxi can get you here.

From Florence airport: Take a bus/taxi to the train station (20 minutes). Take a train to Terontola-Cortona headed to Rome. From there you are minutes away from La Dogana where a shuttle or taxi can get you here.

Q: So checkout and the shuttle back to Florence airport are at 11 am. What if I need an earlier ride to the airport to catch my flight?

We can organise a private shuttle for you to make any flight you need. Just email us your flight details (this will be an added cost).

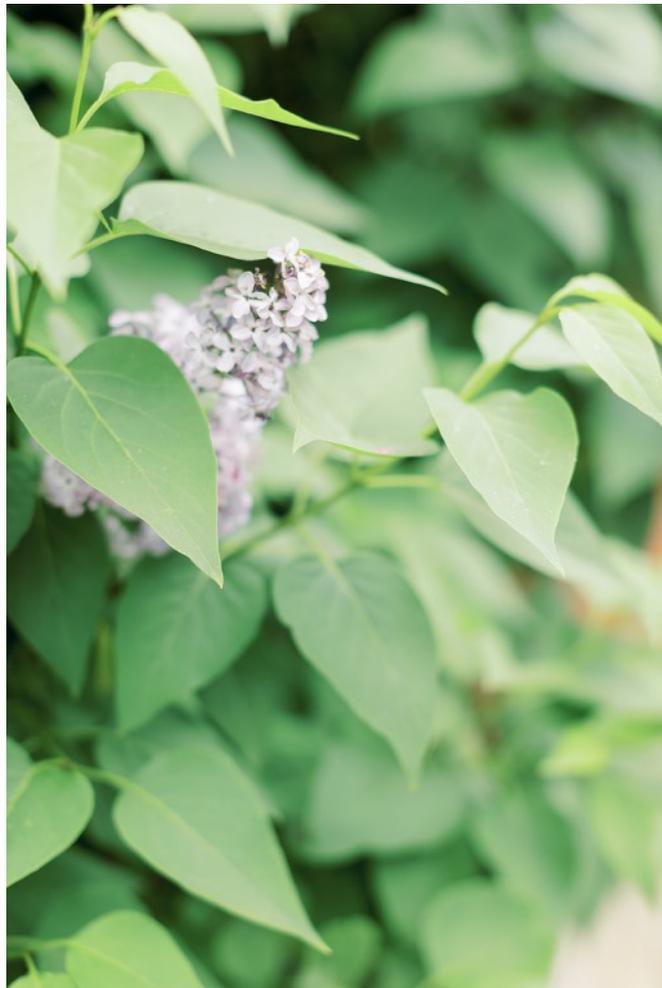
Payments

Q: So I need to put down 30% of the cost to reserve my spot on the retreat? Is it refundable?

A: The deposit is non-refundable.

Q: If I pay for the entire retreat in full, but then cannot make it, is the remaining balance refundable?

A: The remaining balance (excluding the 30% deposit) is refundable before one month of the retreat.



La Dogana

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